Terms of Service

EFFECTIVE DATE: NOVEMBER 8, 2026

1. Acceptance of Protocol & General Terms

Welcome to the **Registry** Global Edge Network and Domain Registry Platform. By utilizing our website, establishing API connections, deploying namespace configurations via our Cloudflare routing system, or engaging in our domain provisioning services, you legally and irrevocably consent to these Terms of Service (ToS).

If you disagree with any segment of these stipulations, you are strictly prohibited from accessing our network infrastructure. Our system operates as an automated, real-time cloud environment. To maintain optimal operational integrity, zero-latency routing, and maximum security, we strictly enforce the following rules. The platform authorities reserve the full legal right to modify, amend, or revoke these terms at any time without prior written notice.

2. Mandatory Identity Verification (KYC) & Anti-Fraud

To ensure unparalleled platform security and maintain absolute transparency across our global network, rigorous Know Your Customer (KYC) verification is entirely mandatory for every active user. Prior to initiating any domain registration or deploying configurations to the edge network, users must submit:

- High-resolution, unedited images of both the front and back of a valid, government-issued National Identity Card (NID).
- Accurate full legal name and verifiable physical address corresponding to the ID.
- An active, reachable, and authenticated mobile phone number.

Once a profile successfully passes the verification matrix, the dataset is cryptographically locked by the system and cannot be altered under standard operating procedures. Any attempt to initialize an account using fabricated aliases, forged identification documents, or stolen financial information will instantly trigger our anti-fraud mechanisms. This will result in an immediate, irreversible permanent ban (Permanent Ban), and all financial assets linked to the fraudulent account will be completely forfeited. In instances of deliberate identity fraud, we are legally mandated to escalate the matter to relevant law enforcement agencies.

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3. Acceptable Use Policy (AUP) & Prohibited Activities

The utilization of our global infrastructure for any illegal, destructive, or ethically compromised activity is strictly forbidden. You agree that you will not deploy our servers, Cloudflare edge networks, or DNS routing capabilities to:

- Host, distribute, or proxy adult, pornographic, or explicitly obscene content.
- Operate unregulated gambling, sports betting, or lottery platforms.
- Deploy phishing schemas, ransomware, hacking toolkits, or disseminate malware payloads.
- Violate the Cyber Security Act of Bangladesh or contravene any recognized international cyber laws.

Failure to comply with these restrictions will result in instantaneous null-routing of your domains and complete termination of your console access without prior warning.

4. The '.e-com.bd' Zero-Tolerance Policy

Our regulatory compliance regarding **.e-com.bd** (e-Commerce Bangladesh) domain namespaces is governed by an absolute, non-negotiable "zero-tolerance" policy. This specific extension is explicitly reserved for legally registered and operational e-commerce entities.

If any user is discovered utilizing a .e-com.bd domain to orchestrate online fraud, distribute counterfeit merchandise, engage in financial embezzlement, or facilitate money laundering schemes, the domain will be instantaneously revoked (Revoked) from the global registry without any grace period. In the event of such criminal exploitation, **Registry** is legally obligated to surrender all associated user log data, origin IP addresses, KYC records, and complete payment ledgers directly to the Bangladesh Cyber Crime Unit, BTRC, and specialized law enforcement task forces.

5. Advanced Role-Based Access Control (RBAC) & Accountability

Our infrastructure console is equipped with an enterprise-grade Team Management and Role-Based Access Control (RBAC) architecture. This allows primary domain owners to invite external developers, system administrators, or team members to manage DNS zones and deployment settings. However, the delegation of access comes with strict liability:

The primary authenticated owner of the domain assumes absolute responsibility for all configurations executed by their invited team members. Whether it is the addition of incorrect DNS records, unauthorized alteration of Edge Page Rules, or malicious redirection of web traffic, the platform holds zero liability for internal team mismanagement. The primary owner alone will face all ensuing legal, financial, and technical consequences.

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6. Billing, Quotas & Strict Refund Protocol

Because our platform functions as a real-time digital provisioning engine—where domain allocations and renewals are instantaneously deployed to the global edge network—we operate under a rigid **Non-Refundable** financial policy.

- **No Refunds on Active Deployments:** Once a domain registration, transfer fee, renewal charge, or quota upgrade is successfully logged as 'Paid' and 'Active' within our primary database, the transaction is absolutely final and non-refundable.
- **Gateway Interruptions & Failsafes:** If an automated payment process (via bKash, Nagad, or banking gateways) is interrupted during the checkout sequence (e.g., closing the browser, failing to input a PIN, or experiencing API latency), our system will instantly classify the order as 'Cancelled', halting all service activations.
- **Manual Discrepancy Resolution:** In rare cases where funds are deducted from your financial provider but the order remains cancelled in our ledger, our financial engineering team will audit the transaction and manually route a refund to the original payment source within 3 to 7 business days.
- **Forfeiture Upon Violation:** If an account or domain is suspended or null-routed due to violations of our AUP, fraud, or involvement in a scam, the user permanently forfeits any and all rights to financial refunds or compensation.

7. Infrastructure Security & Emergency Mitigation (DEFCON 1)

Our Edge Network and Security Control Panel are seamlessly integrated with the underlying Cloudflare API infrastructure. To safeguard your digital assets, we provide access to enterprise-level defensive mechanisms, including automated DNSSEC integration, advanced bot mitigation, and our proprietary Infrastructure Kill Switch (DEFCON 1 / Panic Mode) designed to absorb high-volumetric DDoS assaults.

It is imperative to understand that these tools require technical proficiency. If a user suffers website downtime, traffic bottlenecks, or data transmission failures due to their own incorrect DNS routing, prolonged activation of Development/Panic Mode, or critical SSL/TLS misconfigurations, the fault lies entirely with the user.

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8. Limitation of Liability & Service Disruptions

To the maximum extent permitted by applicable law, under no circumstances will **Registry**, its administrators, or its parent infrastructure providers be held financially or legally liable for any direct, indirect, incidental, consequential, or punitive damages. This includes, but is not limited to, loss of business revenue, disruption of digital operations, or unauthorized data leaks resulting from user-end misconfigurations.

While we engineer our systems for high availability, utilizing this global network requires your acknowledgment that unforeseen temporary disruptions—stemming from upstream registrar failures, regional ISP throttling, or scheduled catastrophic server maintenance—may occasionally occur.

9. Account Termination & Suspension Rights

Registry maintains unrestricted authority to unilaterally suspend your console access, revoke active namespaces, or permanently blacklist your IP subnets if we determine, at our sole discretion, that you have breached these Terms of Service. Terminated accounts lose all access to deployed infrastructure, and any remaining prepaid quotas will be seized without compensation.

10. Protocol Updates & Contact Information

We reserve the right to continually refine these protocols to align with new legal frameworks and technological advancements. Your sustained use of the platform following any modifications signifies your binding acceptance of the updated terms.

For legal inquiries, dispute resolution, or to report malicious network abuse, please establish a secure communication channel with our compliance team:

Secure Contact Email: hello@registry.meetsakib.com

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